

To whom it may concern

**proxSafe RFID Electronic Key Management System from Coselec Pte Ltd**

In early 2018, the hotel procured and installed the proxSafe RFID Key Management System. The system has been running well and efficiently. The hotel increases its productivity through time saving and reduction in manpower to dispense the keys. There is also a proper trail of the key used and this has enhanced the hotel's security.

2 The after-sales service is also excellent. Initially, when the hotel staff is not familiar with the system, Mr Patrick Teo is always contactable to guide us and provide solutions to solve the issues.

3 To date, the system has been running maintenance free.

4 The hotel has made the right decision to have this key management system installed. The ease of handling the scores of keys in the hotel has been amazing and the hotel also saves on key issuing and returning register book. The retrieval of the key record is easily accessible digitally.

5 The hotel is proud to have such a system in place.

**Tan Kim Teck**

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